

## PRAXAIR España

### Praxair España Saves On IT Resources with Automated PC Management



Praxair improves the activity of the Systems and HelpDesk Management Department by obtaining faster access to information and by updating the technological environment reliably and securely.

Praxair is a technological reference and global leader in industrial gases. While its principal activity is the production of gases, Praxair also develops and markets a significant number of very diverse applications relating to its business. These have been pivotal for the growth of many industries (ranging from steel to food, drinks and electronics, and even the use of atmospheric gases in medicine).

#### Automating PC Management was Goal

With over 30 offices across Spain, Praxair España's IT department was confronted with the following challenge: to automate as many of its PC and server management processes as possible.

When managing its equipment, the company encountered typical problems: inaccurate hardware inventories, daily maintenance of the applications, corresponding patches and updates, installation of new equipment, and migration of old equipment.

Those in charge of IT at Praxair were in the process of evaluating two solutions from other manufacturers when they had a meeting with Scalable. In this meeting, an evaluation version of WinINSTALL was offered to be installed for two days to demonstrate how the solution works.

#### SUMMARY

By using WinINSTALL Desktop Availability Suite, Praxair España has resolved issues with the management and configuration of its PC environment.

#### EQUIPMENT

PCs and Windows servers

#### PRODUCT USED

Scalable WinINSTALL®  
Desktop Availability Suite

#### SERVICES

Technical support and training

## WinINSTALL Provided Management Flexibility

WinINSTALL Desktop Availability Suite is a comprehensive, tightly integrated management tool for automatically deploying, updating, tracking, and supporting PC hardware and software assets. Flexible by design, WinINSTALL redefines desktop management by:

- Handling all the essential desktop management functions, from software distribution to patch and asset management.
- Providing high desktop availability and ensuring compliance with internal and external policies.
- Automating most labor-intensive desktop management tasks, including PC hardware deployment, OS migration, and PC recovery.

With these capabilities, you can effectively manage the PC lifecycle—from purchase to retirement.

## WinINSTALL in practice: Saving Time and Resources

Praxair has 38 operational centers (plants) and 17 local offices across Spain. Since not all centers have the same characteristics and infrastructure, Praxair required a solution which would provide the company with efficient lifecycle management of PCs, capable of optimizing the use of available bandwidth.

Another fundamental necessity was for the solution to be sufficiently simple, so that the company did not have to invest in additional personnel or extensive training to manage it.

Scalable provided Praxair with a four-day training course, which was more than sufficient for Praxair's own IT staff to learn to implement and use WinINSTALL.

"In short, WinINSTALL is a tool which is as effective as it is efficient for centralized administration. It allows us to carry out processes in half the time we would need if we did them manually, and also to save on technical resources," said López.

**"WinINSTALL has enabled Praxair to make a significant saving on IT resources, as well as to save time on its daily management of the IT infrastructure."**

– David López , IT Manager, Praxair España



North America Headquarters  
14100 Southwest Freeway  
Suite 400  
Sugar Land, Texas 77478  
Tel 713 316 4900  
Toll 866 722 5225  
Fax 713 316 4975

International Headquarters  
Gainsborough House  
2 Sheen Road  
Richmond Surrey TW91AE  
United Kingdom  
Tel +44 844 736 5214  
Fax +44 844 736 5894

Scalable Software  
9148 Bonita Beach Road  
Suite 210  
Bonita Springs, Florida 34135  
Tel 239 495 0541  
Fax 239 498 7344

Web [www.scalable.com](http://www.scalable.com)  
E-Mail [info@scalable.com](mailto:info@scalable.com)